



# FIATA 2023 World Congress Registration Terms & Conditions

## General Conditions

FIATA and FORWARD Belgium commissioned AIM GROUP BELGIUM BVBA with the organisation and execution of the 2023 FIATA World Congress (Congress). Registration for the Congress and confirmation, therefore, form a contract between the Congress attendee and the 2023 FIATA World Congress regarding attendance at the Congress. This contract is based on the following General Terms and Conditions.

## Registration Fees and Payment

Registration for the Congress and booking of services are binding for the attendee. Any fees due must be paid in advance within 10 working days after receipt of the invoice. Registration will be confirmed once payment is received by the Congress Secretariat.

## Payment Options

All payments should be made in EURO. Attendees may choose between two methods of payment: bank transfer (available until 3 September 2023) or online credit card payment. In case of bank transfer, payment of the registration fee has to be arranged upon receipt of the invoice.

## Cancellation Policy

Any change or cancellation of the registration must be sent in writing to AIM Group Belgium BVBA ([fiata2023@aimgroup.eu](mailto:fiata2023@aimgroup.eu)).

Cancellation fees will be imposed as follows:

- Registrants cancelling 90 days prior to the start of the 2023 FIATA World Congress (5 July 2023) will receive a full refund minus a 10% administration fee.
- Registrants cancelling between 89 and 30 days prior to the start of the 2023 FIATA World Congress (6 July 2023 to 3 September 2023) will be refunded 50% of the amount paid – if fees are outstanding, the registrant will be liable for 50% of the amount due.
- No refunds will be provided for no-shows or registrants cancelling within 30 days of the start of the 2023 FIATA World Congress (after 3 September 2023) – the registrant will be liable for the full amount due.

A registered person can however be replaced without penalties until 3 September 2023. In this case, the Congress Secretariat has to be informed as soon as possible and provided with the contact details of the replacement. From 4 September 2023, an administration cost of € 25.00 incl. VAT will be charged for replacements.

## Programme Changes

FWC 2023 reserves the right to make any necessary changes to the programme at short notice. There will be no pro rata refund of registration fees for cancelled sessions or changes to the programme.



## Loss of Name Badge

If an attendee loses his/her badge, a fee of € 25.00 incl. VAT is to be paid to receive a new name badge. Each congress attendee must have a badge to attend the event.

## Liability

AIM Group Belgium BVBA is expected to handle with the diligence of a prudent business person, according to Belgian law. Regardless of course in law, the liability of AIM Group Belgium BVBA shall be limited to damages caused with a forethought or by gross negligence. However, this shall not affect the liability of the Congress Organiser and of the persons or organisations responsible for providing means of transport or other services. The participants take part in all excursions at their own risk. A verbal agreement can only be considered as binding when confirmed by AIM Group Belgium BVBA in writing.

The registrant acknowledges that participation in 2023 FIATA World Congress events and activities entails some risk and hereby assumes responsibility for his/her own safety. If someone else participates in his/her place per the 2023 FIATA World Congress registration transfer policy, the new registrant agrees to this disclaimer and waiver by default of transfer.

FIATA, FORWARD Belgium, the 2023 FIATA World Congress Local Organising Committee, and the 2023 FIATA World Congress Organiser shall not be responsible for any theft, breakage, destruction, or damages of any kind whatsoever and howsoever caused to personal and/or business items of registrants and their guests, or other participants.

All registrants are to make themselves fully aware of the health and visa requirements in respect of travel to Belgium. If a registrant, their guests, or other participant is unable to participate in the 2023 FIATA World Congress due to not meeting these requirements in any way, FIATA, FORWARD Belgium, the 2023 FIATA World Congress Local Organising Committee, and the 2023 FIATA World Congress Organiser will not accept responsibility in any respect.

## Force Majeure

For reasons beyond its control (such as war, strikes, lockouts, riots or any such civil disturbances, any acts of God, including but not limited to earthquakes, floods, droughts and typhoons) and any other cause of circumstance of whatever nature beyond its control having an impact on the arrangements, timetables or planning of the Congress and its corresponding activities in Belgium, FIATA World Congress 2023 has the right to immediately alter or cancel the activities or events or any of the arrangements, timetables, plans or other items relating directly or indirectly thereto. No party involved shall be entitled to any compensation for damages that result from such alteration or cancellation.

## Place of Performance, Venue of Jurisdiction

Brussels shall be the exclusive place of performance and Brussels venue of jurisdiction for all parties. Belgium Law shall apply.